

INFORMATION FORM REGARDING THE EXERCISE OF THE CONSUMER'S RIGHT TO WITHDRAW FROM THE CONTRACT (Page IOP)

The right to withdraw from the contract

The consumer has the right to withdraw from this contract within 14 days without giving reasons. The withdrawal period expires within 14 days from the day when the consumer acquires physical possession of the goods or acquires them instead of the consumer by a third party other than the carrier and designated by the consumer for this purpose.

In order to exercise the right of withdrawal, the consumer must inform the company UNIKA TTI d.o.o., Volaričeva ulica 1, 6230 Postojna, telephone number +386 5 700 00 30, email address info@unikashop.si of his decision to withdraw from this contract with an unambiguous statement (e.g. by letter sent by post or email).

For this purpose, the consumer can optionally use the attached sample withdrawal form.

In order for the deadline for withdrawing from the contract to be taken into account, it is sufficient that the notice regarding the exercise of the consumer's right to withdraw from the contract is sent before the expiry of the withdrawal period from this contract.

Effects of withdrawal from the contract

If the consumer withdraws from this contract, the company will reimburse him without undue delay and in any case no later than 14 days from the date of receipt of the notice of withdrawal from this contract, all payments received, including delivery costs (except for additional costs due to the choice of a type of delivery that is not price the most favorable standard form of delivery offered by the company).

Such reimbursement is made by the company using the same means of payment as was used for the original transaction, unless expressly agreed otherwise; in no case shall the consumer bear any costs as a result of this refund.

The Company may withhold payment until the returned goods are received or until the consumer sends proof that the goods have been sent back, whichever occurs first.

The consumer shall return or hand over the goods to the company without undue delay and in any case no later than 14 days from the day on which the consumer notified the company of withdrawal from the contract. The deadline is taken into account if the consumer sends the goods back before the end of the 14-day period. The direct costs of returning the goods are borne by the consumer.

The consumer is only responsible for the reduced value of the goods due to handling of the goods, which is not absolutely necessary to determine its nature, properties and functioning.